

PATRICIA CHOPIN

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QUALIFICATIONS PROFILE

Skilled and dedicated Executive Assistant with more than 12 years' experience coordinating, planning, and supporting daily operational and administrative functions.

** Demonstrated capacity to provide comprehensive support for executive-level staff; excel at scheduling meetings, coordinating travel, and managing all essential tasks.

** Proven track record of accurately completing research, reporting, information management, and marketing-support activities within demanding time frames.

** Adept at developing and maintaining administrative processes that reduce redundancy, improve accuracy and efficiency, and achieve organizational objectives.

** Highly focused and results-oriented in supporting complex, deadline-driven operations; able to identify goals and priorities and resolve issues in initial stages.

** Proficient in Microsoft Office Suite (Word, Outlook, Excel, PowerPoint), Visio, QuickBooks; Windows and Mac OS; type 90 wpm with complete accuracy.

SPECIALTIES

Executive Assistant, Executive Support, Administrative Support, Office Administration, Office Management, Office Administration, Research, Customer Service, Time Management, Appointment Setting, Scheduling, Customer Support, Client Relations, Accounting, Budget, Finance, Financial, Documenting, Reporting, Invoicing, Data Entry, Phone Support

PROFESSIONAL EXPERIENCE

SPTM Systems, Inc., St. Louis, Missouri, 12/2006 to Present
EXECUTIVE ASSISTANT

Provide high-level administrative support to Chief Financial Officer of leading manufacturer of solid-imaging products and solutions with more than \$75 million in annual revenue. Perform a variety of key investor-relations functions, addressing inquiries of current and potential shareholders, communicating with marketing department regarding investor-relations initiatives, and maintaining investor database. Collaborate with CFO to oversee distribution of financial releases to NASDAQ. Develop spreadsheets to improve and inform quality and risk-assessment initiatives. Prepare meeting agendas and carefully monitor all action items.

** Reduced company travel expenses by \$47,000 within first three months of tenure by identifying cost-effective travel agencies and negotiating vendor contracts.

** Successfully coordinated and hosted numerous client seminars, creating invitations and promotional materials, booking venues, and selecting guest speakers.

Smith, Inc., St. Louis, Missouri, 10/2002 to 11/2006
ADMINISTRATIVE ASSISTANT

Served as Administrative Assistant for three partners and one principal of financial-services firm with more than 75 locations nationwide. Directed all administrative and project-support efforts. Conducted in-depth business-development research and compiled results for review by proposal team. Created presentations and scheduled all executive-level meetings and travel. Prepared biweekly time, expense, and travel reports. Managed invoicing and billing processes.

** Proactively developed vital competitive analysis process to facilitate implementation of aggressive company marketing strategy.

** Effectively managed license renewal process for all financial service representatives.

Consoa, Ltd., Bridgeton, Missouri, 3/1998 to 10/2002
REGIONAL ASSISTANT

Provide administrative support for five regional medical directors for successful healthcare organization. Oversaw a wide variety of administrative functions, in support of all director-level projects and information-management processes. Compiled and analyzed data from monthly reports to prepare directors' presentations to executive management. Developed internal correspondence that facilitated effective communication and transfer of information between five regional offices.

** Played key role in design of interoffice intranet, collaborating with Web developers to identify and define essential components of site functionality.

** Significantly reduced time required to prepare and distribute quarterly financial reports by initiating implementation of electronic reporting procedures.

Robert & Associates, Bridgeton, Missouri, 2/1996 to 2/1998
OFFICE MANAGER

Directed day-to-day office operations, providing fundamental support to company President and team of consultants. Managed accounts payable, receivable, and payroll. Oversaw administrative budget; prepared expense reports and bank reconciliations. Purchased hardware and software, performed application upgrades, and trained staff.

EDUCATION

LAWSON TECHNICAL COLLEGE, St. Louis, Missouri
Associate of Arts in Administrative Services, 1996